

# Correlated Persuasion

Pak Hung Au (HKUST) & Keiichi Kawai (Keio)

June 2023

- Two firms (two senders) selling similar products target different regional markets, say Hong Kong and Singapore.
- They persuade their own customer base (receivers) by designing their advertising + marketing campaigns.
- Their products' similarity suggests positive correlation in quality.
- HK customers' purchasing decisions are influenced by both firms' advertising campaigns. (Likewise for Singaporean customers.)  
⇒ information spillover/ leakage

- How would the correlation in senders' qualities affect their **persuasion strategies**?
  - Compared to the benchmark independent case, more informative or less informative persuasion?
- Does the correlation **benefit or hurt the senders**? What about **receivers**?
  - The equilibrium level of **information revelation**
- What are the implications for *product design* and *transparency design*?

- Two ex-ante identical senders: Sender 1 and Sender 2
- Each sender  $i$  is endowed with a proposal with binary quality  $U_i \in \{l, h\}$  with  $h > l$  and joint distribution:

	$U_2 = l$	$U_2 = h$
$U_1 = l$	$(1 - \mu)^2 + \rho$	$\mu(1 - \mu) - \rho$
$U_1 = h$	$\mu(1 - \mu) - \rho$	$\mu^2 + \rho$

- $\mu \in (0, 1/2)$ : average quality.
- $\rho \in [0, \bar{\rho}]$ : correlation parameter, where  $\bar{\rho} = \mu(1 - \mu)$ .

- Two receivers: Receiver 1 and Receiver 2
- **Receiver  $i$**  decides whether to adopt **Sender  $i$ 's proposal**.
- His payoff depends only on  $U_i$ , but not  $U_j, j \neq i$ .
- For simplicity, receiver  $i$  adopts iff sender  $i$ 's proposal quality has a *posterior* (that  $U_i = h$ ) **no less than**  $1/2$ .
- Sender  $i$  gets a positive payoff iff Receiver  $i$  adopts her proposal.

# Strategies

- Sender  $i$  persuades by costless design of signal (info structure) about  $U_i$ .
  - She has no direct control over info revelation of  $U_j$ .
- The marginal distribution over  $U_i$  **conditional only on sender  $i$ 's own signal realization  $m_i$**  is generically denoted by **posterior**  $p_i = \Pr(U_i = h | m_i)$ .
- Wolog: sender  $i$ 's strategy is a distribution over posteriors such that its **mean equals the prior**.
- Both receivers have access to the signal realizations/posteriors of **both senders**.
- Receiver  $i$  adopts Sender  $i$ 's proposal iff

$$\Pr(U_i = h | p_i, p_j) \geq \frac{1}{2}.$$

# Timeline

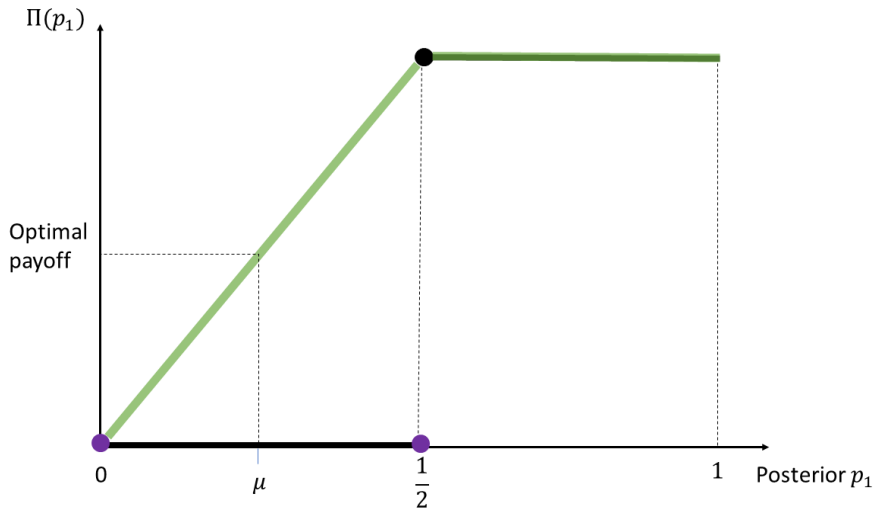
- 1 Sender 1 and 2 simultaneously post their signals /info structures about their respective  $U_i$ .
- 2 Receiver 1 and Receiver 2 observe the signal realizations by both senders.
- 3 Receiver 1 adopts Sender 1's proposal iff the (combined) posterior of  $U_1$  is no less than  $1/2$ .  
Receiver 2 adopts Sender 2's proposal iff the (combined) posterior of  $U_2$  is no less than  $1/2$ .
- 4 The players collect their respective payoffs.

# Equilibrium

- Focus on the **symmetric equilibria** between the senders' play.
- If the symmetric equilibria can be Pareto ranked, we select the **senders-preferred** one.



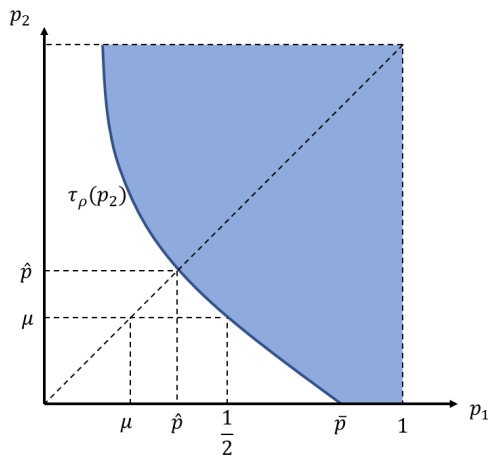
# The Independent Benchmark



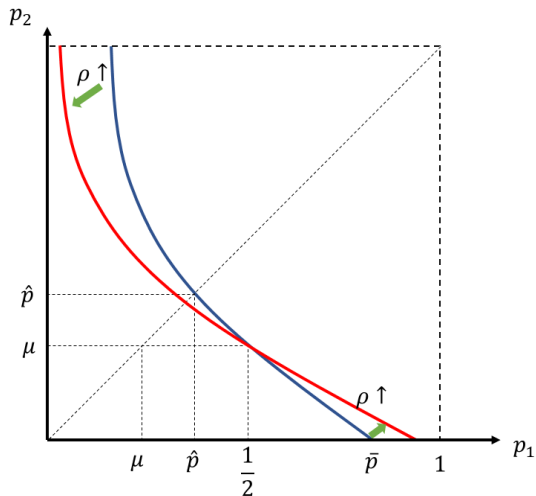
# Persuasion under Correlation

Let  $\rho > 0$ . Sender 1 succeeds in persuasion iff

$$\Pr(U_1 = h | p_1, p_2) \geq \frac{1}{2} \Leftrightarrow p_1 \geq \tau_\rho(p_2).$$



# Persuasion under Correlation: Increase in Correlation



# Payoff Function

- KG11: The optimal signal can be found by constructing the concavification of payoff function in own posterior.
- If sender 2 adopts strategy  $\sigma_2$ , sender 1's payoff function is:

$$\Pi(p_1; \sigma_2) = \sum_{\{p_2 \in \text{supp}\{\sigma_2\} : \Pr(U_i=h|p_1, p_2) \geq 1/2\}} \Pr(p_2|p_1, \sigma_2),$$

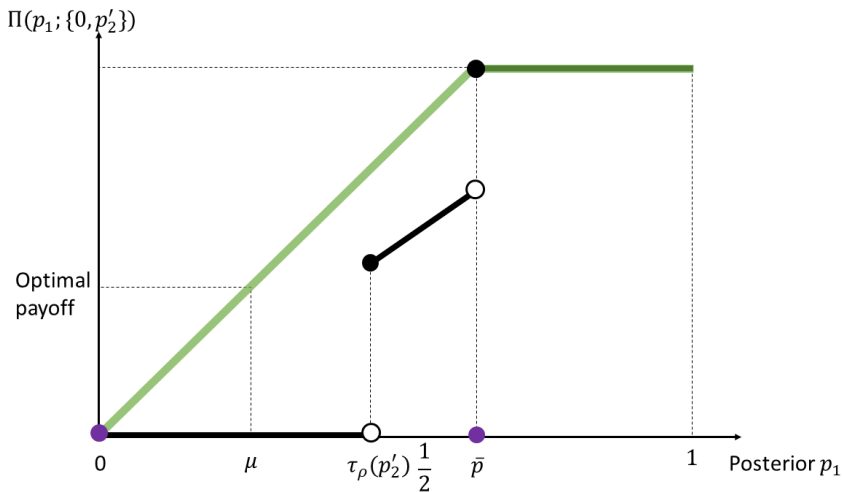
where

$$\Pr(p_2|p_1, \sigma_2) = \sigma_2(p_2) \left( 1 + \frac{\rho}{\mu^2 (1 - \mu)^2} (p_2 - \mu) (p_1 - \mu) \right).$$

- Fixing strategy  $\sigma_2$ , good news by Sender 1 implies Sender 2 is more likely to bring good news too.
- This effect is more salient if  $\rho$  is large.

# Payoff Function

Say  $\sigma_2$  has support  $\{0, p'_2\}$ . Sender 1's payoff function may look like:



# Structure of Symmetric Equilibria

- Coordinated eqm: supported only on  $\{0, \hat{p}\}$
- Uncoordinated eqm: supported on  $\{0, \bar{p}\}$  and possibly more.

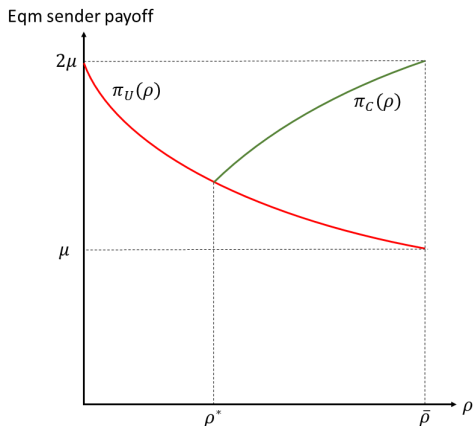
## Lemma

*These are the only two types of symmetric equilibria. Whereas uncoordinated equilibrium always exists, a coordinated equilibrium exists iff  $\rho \geq \rho^*$  for some  $\rho^* \in (0, \bar{\rho})$ .*

# Equilibrium Payoff

Payoffs of uncoordinated and coordinated equilibrium are

$$\pi_U(\rho) = \mu \frac{1}{\bar{\rho}} \text{ and } \pi_C(\rho) = \mu \frac{\Pi(\hat{\rho}; \{0, \hat{\rho}\})}{\hat{\rho}}.$$



# Optimal Symmetric Equilibrium

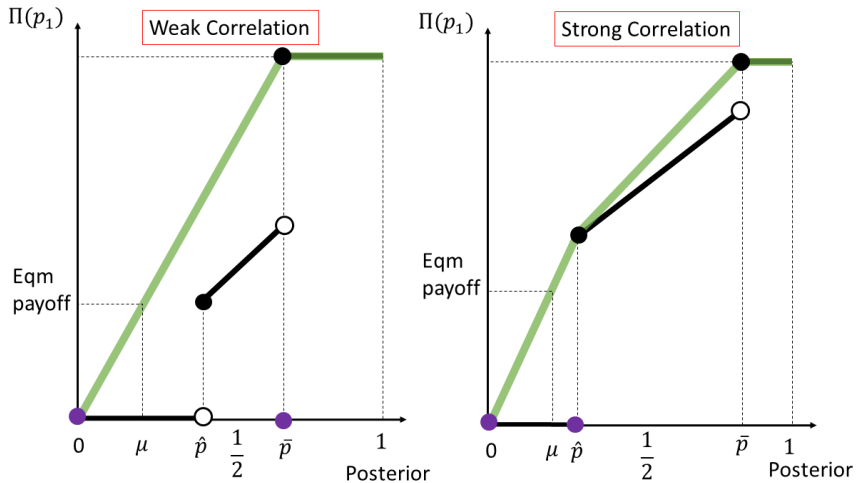
## Proposition

*If  $\rho < \rho^*$ , the optimal symmetric equilibrium is uncoordinated supported on  $\{0, \bar{p}\}$ .*

*If  $\rho \geq \rho^*$ , the optimal symmetric equilibrium is coordinated supported on  $\{0, \hat{p}\}$ .*



# The Effect of Correlation



# The Effect of Correlation on Info Revelation

Exploit fellow sender's good news (calls for weak disclosure) or overcome his bad news (calls for strong disclosure)?

If the **correlation is low**,

- not too costly to counter his bad realization.
  - $\bar{p}$  is low
- his good signal realization is not that helpful anyway;
  - $\hat{p}$  is high
- my good signal realization doesn't mean his is likely to be good;
  - $\Pi(p_1; \sigma_2)$  is low for  $p_1 \in (\mu, \bar{p})$ .

⇒ **More informative disclosure to counter correlation.**

- go for  $\{0, \bar{p}\}$ .

# The Effect of Correlation on Info Revelation

Exploit fellow sender's good news (calls for weak disclosure) or overcome his bad news (calls for strong disclosure)?

If the **correlation is high**,

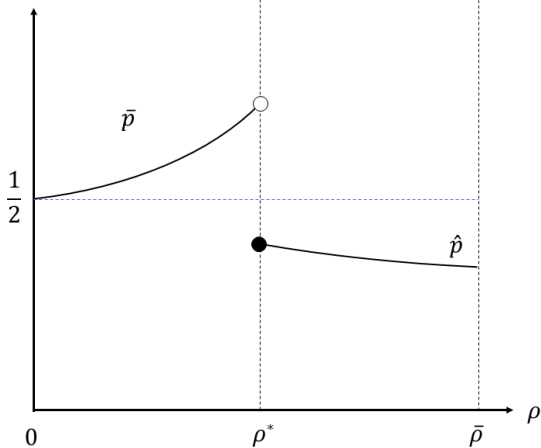
- very costly to counter his bad realization.
  - $\bar{p}$  is high
- his good realization is very helpful;
  - $\hat{p}$  is low
- my good signal realization does imply his is likely to be good;
  - $\Pi(p_1; \sigma_2)$  is high for  $p_1 \in (\mu, \bar{p})$ .

⇒ **Less informative disclosure to exploit correlation.**

- go for  $\{0, \hat{p}\}$ .

# The Effect of Correlation on Info Revelation

Info revelation in sender optimal eqm

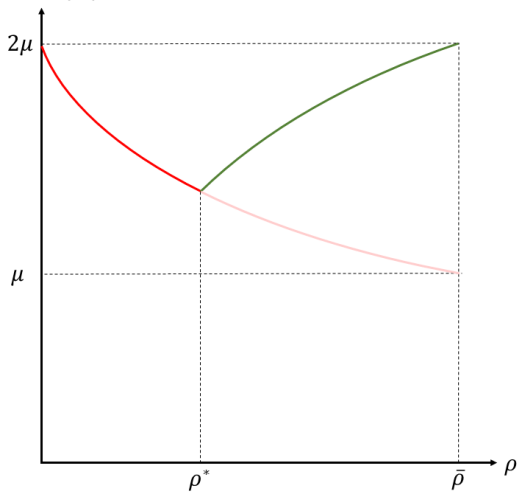


# The Effect of Correlation on Sender Payoff

- The overall effect of info spillover/leakage is a **negative externality** between the senders — a loss of control over the signal received by their target receiver.
- The eqm magnitude of negative externality is **non-monotone in the degree of correlation**.
- At  $\rho < \rho^*$ , senders counter correlation by more aggressive revelation, **exacerbating** the info leakage problem.
- At  $\rho > \rho^*$ , senders are able to coordinate with less informative revelation, **mitigating** the info leakage problem.

# The Effect of Correlation on Sender Payoff

Eqm sender payoff



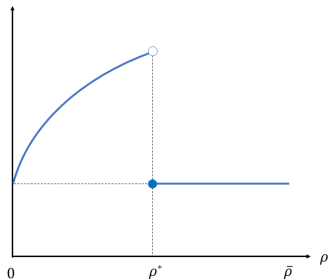
# The Effect of Correlation on Receiver Payoff

Suppose receiver gets a positive payoff iff she makes the right ex-post decision.

## Corollary

*Relative to the independence benchmark, the receiver benefits from correlated persuasion iff  $\rho < \rho^*$ .*

Receiver's payoff in sender optimal eqm



# Implication for Proposal Design

- Will senders homogenize or differentiate proposal designs?
- Augment the game with an **initial stage of proposal design**.
- Sender 1 chooses between design A1 and B1, and sender 2 simultaneously chooses between design A2 and B2.
- Designs A1 and A2 are similar. Designs B1 and B2 are similar. Other combos are distinct.
- **Distinct designs**: correlation is  $\rho_0$  (intrinsic correlation)
- **Similar designs**: correlation is  $\rho_0 + \Delta$  (additional correlation due to design similarity).

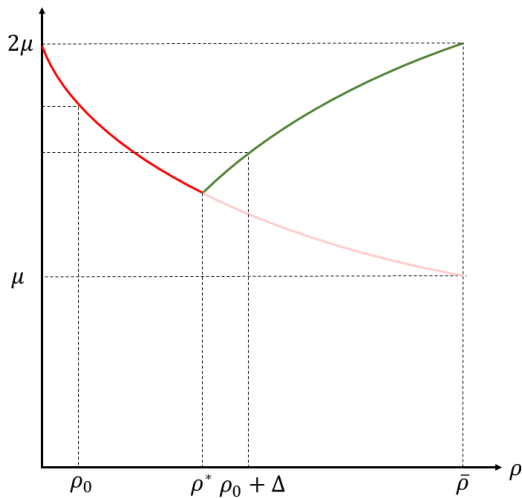
## Corollary

*Similar designs are adopted if the intrinsic correlation  $\rho_0$  and/or the additional correlation  $\Delta$  is sufficiently high.*



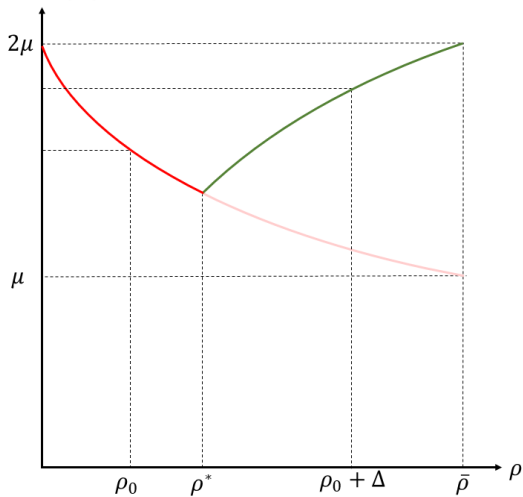
# Equilibrium Adoption of Distinct Designs

Eqm sender payoff



# Equilibrium Adoption of Similar Designs

Eqm sender payoff



# Implication for Transparency Design

- Will senders actively increase signal transparency to payoff-irrelevant receivers?
- Suppose receiver  $i$  can observe sender  $i$ 's signal for sure, but can only see sender  $j$ 's signal with probability  $\psi_i$ .
- If both  $\psi_1$  and  $\psi_2$  are very low, the sender may just focus on their own market. So let's focus on  $\psi_1, \psi_2 \geq \psi_0$  — intrinsic transparency.
- Augment the game with an **initial stage of transparency design**.
- Simultaneously, sender 1 chooses  $\psi_2 \in [\psi_0, 1]$  and sender 2 chooses  $\psi_1 \in [\psi_0, 1]$ , at a cost (of signal publicizing) that satisfies the standard properties.

# Implication for Transparency Design

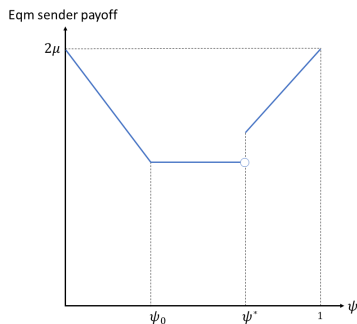
## Lemma

With  $\rho = \bar{\rho}$  and  $(\psi_1, \psi_2) \in [\psi_0, 1]^2$ ,

(i) uncoordination is always a continuation equilibrium;

(ii) coordination is a continuation equilibrium iff

$(\psi_1, \psi_2) \in [\psi^*, 1]^2$ , for some  $\psi^* > \psi_0$ .



# Implication for Transparency Design

## Proposition

*Let  $\rho = \bar{\rho}$ . There exists a SPNE in which the senders choose  $(\psi^*, \psi^*)$  in the 1st stage and play the coordinated disclosure eqm in the 2nd stage, provided that  $c(\psi^*)$  is sufficiently low.*

- Senders attempt to coordinate on weak disclosure eqm.
- Sender 1: if I set  $\psi_2 < \psi^*$ , my signal is not influential enough on receiver 2.
  - ⇒ my promise of **weak disclosure is not credible**
  - ⇒ aggressive response by sender 2.
- If I set  $\psi_2 = \psi^*$ , my signal is influential enough on receiver 2.
  - ⇒ my promise of **weak disclosure is credible**
  - ⇒ friendly response by sender 2.
- **Fat-cat strategy**: strategic incentive to over-invest in publicizing signal to the payoff-irrelevant market.

# Summary

- How would the correlation affect the persuasion strategies?
  - Low correlation  $\Rightarrow$  more revealing
  - High correlation  $\Rightarrow$  less revealing
- Does correlation benefit or hurt the senders?
  - Correlation hurts senders, but the effect is non-monotone
- What about receivers?
  - Benefit only if correlation is weak.
- Under the shadow of correlated persuasion, senders may find it in their own interest to
  - adopt product designs similar to others.
  - publicize their signals to payoff-irrelevant receivers.